

MAHASKA RURAL WATER SYSTEM, INC

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www.mahaskaruralwater.com 641-673-8851

Dear MRWS Valued Customer,

We are pleased to inform you that your property is now equipped with a new cellular-based Metron water meter as part of our ongoing efforts to provide you with faster leak detection, increase efficiency, and help you better manage your water usage.

These new meters use secure cellular technology to transmit prior-day usage data, allowing you to detect leaks quicker and monitor daily usage.

How to Access your Water Usage Online:

Go to: www.waterscope.us

- Click on “Register”
- Enter the following information:

Water Account ID _____ with dashes

VN ID _____

Once registered, you'll have access to detailed usage reports, leak alerts, and more.

I'm Getting a Leak Notification, Now What?

- Login to your account and visit your “customer portal”
- View the flow rate chart showing your daily usage. This chart shows minute by minute information.
- Shut your personal water valve off to the house for at least a couple hours, preferably before going to bed at night.
- After the water has been shut off for a period of time, view your daily usage. If during the time the water was off your daily usage shows 0 GPM, you know the leak is inside the house. If not, the leak is outside the house.

MRWS is not responsible for your service line (water line between our meter pit/curb stop and the house).

Thank you for being a valued part of our water system.

Sincerely,

Mahaska Rural Water System, Inc.